

CROMPTON VIEW
SURGERY

SPECIAL
POINTS OF
INTEREST

Coronavirus

Please do not enter the surgery if you have a new cough or fever unless you have been explicitly invited to do so in advance. Please wear a face mask if you have one.

Accepting new patients

We are accepting new patients so if you know someone who needs a GP then ask at reception for the forms. Signing up is easy.

If you have any comments or queries then please feel free to jot them down and place them in our comments box.

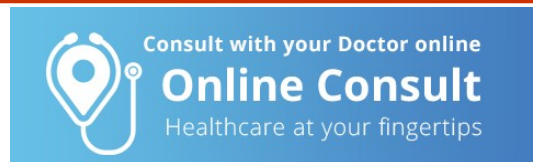
Practice Update

WWW.CROMPTONVIEWSURGERY.CO.UK

SUMMER 2020

Coronavirus and your GP practice

It has been a difficult time for us all but the surgery has managed to stay open and provide a service. About 30% of our staff are proven to have had Covid-19 which is much higher than the general population. In line with official guidance, we have moved to a primarily remote service—either by telephone or video call initially. Patients are still being seen face to face but only when we feel that this is essential for safe care. If you are seen in person then the clinician will be wearing protective equipment in line with guidance. If you are awaiting a routine review then this will likely be intentionally delayed or undertaken over the telephone. Thank you for understanding these necessary changes.



We are pleased to introduce a new option for you to get in touch with us. This is our online consultation platform and it is accessible at our website www.cromptonviewsurgery.co.uk. It is available 24 hours a day and is a source of trusted information on the management of many common conditions. We aim to respond to all requests within 2 working days and usually much sooner. Following your submission, if necessary, a GP will call you to discuss the problem. We find it works best for new problems or conditions. Before you book your next appointment via our receptionist—give it a try.

Access GP services online



This includes:

- Booking routine appointments with your usual GP
- Ordering repeat prescriptions direct from us (quicker than via the pharmacist)
- Improved access to your medical records

To get started with the registration process go to patientaccess.com or download the Patient Access app to your smart phone or tablet.



A more detailed leaflet is available at reception

Alternative apps are:



The NHS App

myGP App

