

DR WALMSLEY, HASLAM,
POMIAN AND GOLDRICK

Do I Get Good Care?

SPECIAL POINTS OF INTEREST

Care Quality Commission

We were inspected by the Care Quality Commission in October 2013 and were found to be meeting all of their required standards.

Accepting new patients

We are accepting new patients so if you know someone who needs a GP then ask at reception for the forms. Signing up is easy.

If you have any comments or queries then please feel free to jot them down and place them in our comments box.

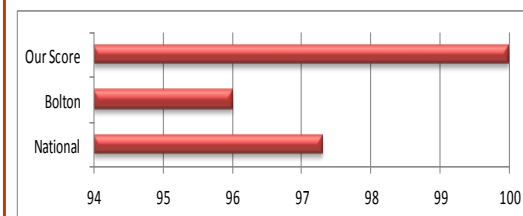
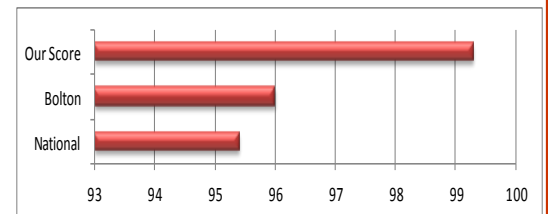
WWW.BOLTON.NHS.UK/GP/WALMSLEY

2014

In this issue of the practice newsletter, we thought we'd share some information that you may not know about us - how we perform. These days a great deal of data is collected about the performance of GP practices and it is readily available in the public domain. Most of us stick with a GP practice because it's the one we've always been with or the nearest one, but we wanted to show you how we compare to Bolton and national averages.

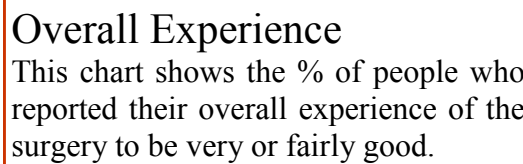
Clinical Performance

This chart shows the % clinical targets we achieved. It covers numerous conditions including lung disease, heart disease, diabetes, cancer and stroke care.



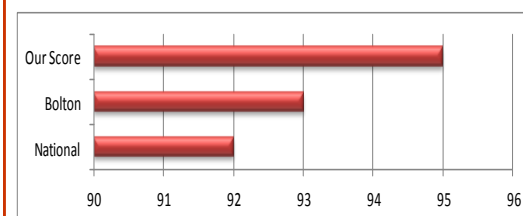
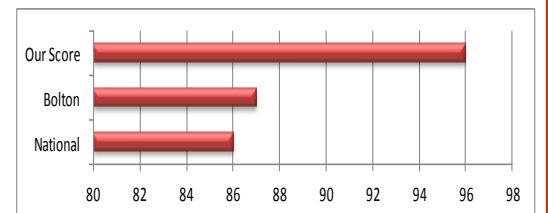
Organisational Performance

This chart shows the % organisational targets we achieved. It covers areas such as patient records, staff training and practice management.



Overall Experience

This chart shows the % of people who reported their overall experience of the surgery to be very or fairly good.

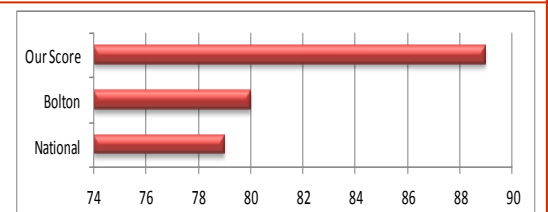


Confidence & Trust

This chart shows the % of people who reported that they had confidence and trust in the GP they last saw.

Recommend us

This chart shows the % of people who reported they would recommend us to someone who has just moved to the area.



Clinical and Organisational performance data is taken from the national Quality & Outcomes Framework results 2012/13. Available online at qof.hscic.gov.uk. Other results are taken from the national GP patient survey December 2013. Available online at www.gp-patient.co.uk.